

Alaska Fur Gallery CUSTOMER SERVICE

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Returns & Exchanges

We want you to be happy with your purchase from Alaska Fur Gallery. If you're not completely satisfied, simply return your merchandise to us promptly for a full refund or exchange. (On web site orders only) Within 48 Hours after receiving the item.

Please box and ship your purchase back to Alaska Fur Gallery 428 west 4th Ave, Anchorage AK 99501 USA

Include your Name, Address, Phone or Email, and Order or Invoice number. For quality control purposes, we'd appreciate knowing the reason for your return. For exchanges, please indicate the replacement size and color you'd like us to ship you.

Alaska Fur Gallery Speedy Exchange

For the fastest service, call Customer Service at **1-888-722-FURS** to request a Speedy Exchange. We'll place an order for your new item(s) right away. We'll need to charge you the purchase price, but we'll waive the shipping and handling charge for the new item(s). Once we receive your return, we'll credit you for the cost of the original item(s).

Refunds

Credit card purchases will be refunded to the card on which they were originally charged. Cash or Check purchases will be refunded by a check mailed promptly to your address. Initial order outbound shipping charges (e.g. express shipping charges / surcharges, international shipping charges) are not refunded.